

STRONGER TOGETHER

SECC'S COMMUNITY IMPACT REPORT

Based on data from April 2020-March 2021

2020-2021 was a challenging year. COVID-19 has impacted the lives of many in our community and it will continue to affect our lives for years to come. From the start, SECC committed to remaining open and continuing to serve clients. It was important that we provide as much help and support to our community as possible while adhering to public health guidelines and Provincial orders. As an organization, SECC was forced to re-imagine how it delivered services in the community, which meant innovating and shifting program delivery as the situation evolved.

It meant finding ways to be a "good citizen" and support our partners in health care, lend a listening ear to isolated seniors, and share best practices with colleagues and other service partners across the region and the Province. Despite these challenges, SECC has been able to help many individuals improve their lives over the past year. The work we do and the challenges we face will persist as this pandemic continues to impact our community, our country and the world. We have not been able to do the things we've done this past year without the support of our generous donors, loyal funders, caring volunteers, and dedicated staff. We thank you for your help and support as we look forward to furthering SECC's mission: **"Helping people. Improving lives."**



Volunteers Bruce, Ed, and Robbie deliver their weekly Meals on Wheels routes.

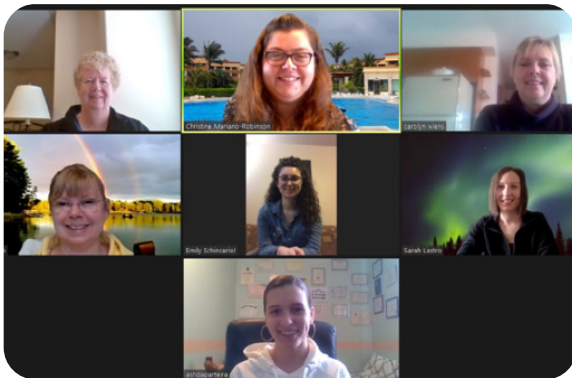


The Refugee Claimant Christmas Project provided Christmas gifts and gift cards for 44 families on December 21, 2020.

It has been so helpful that during all of the closures I was still able to come in and use your front desk services.



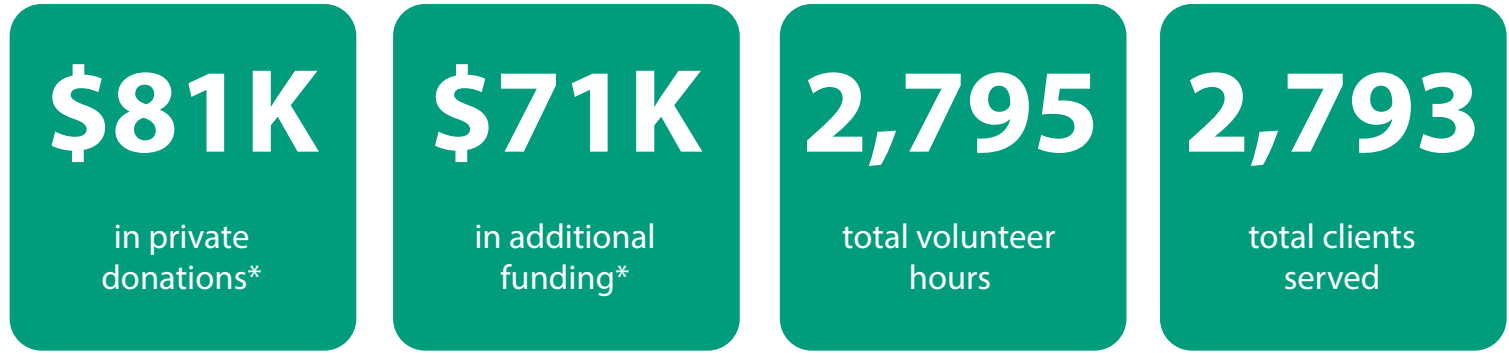
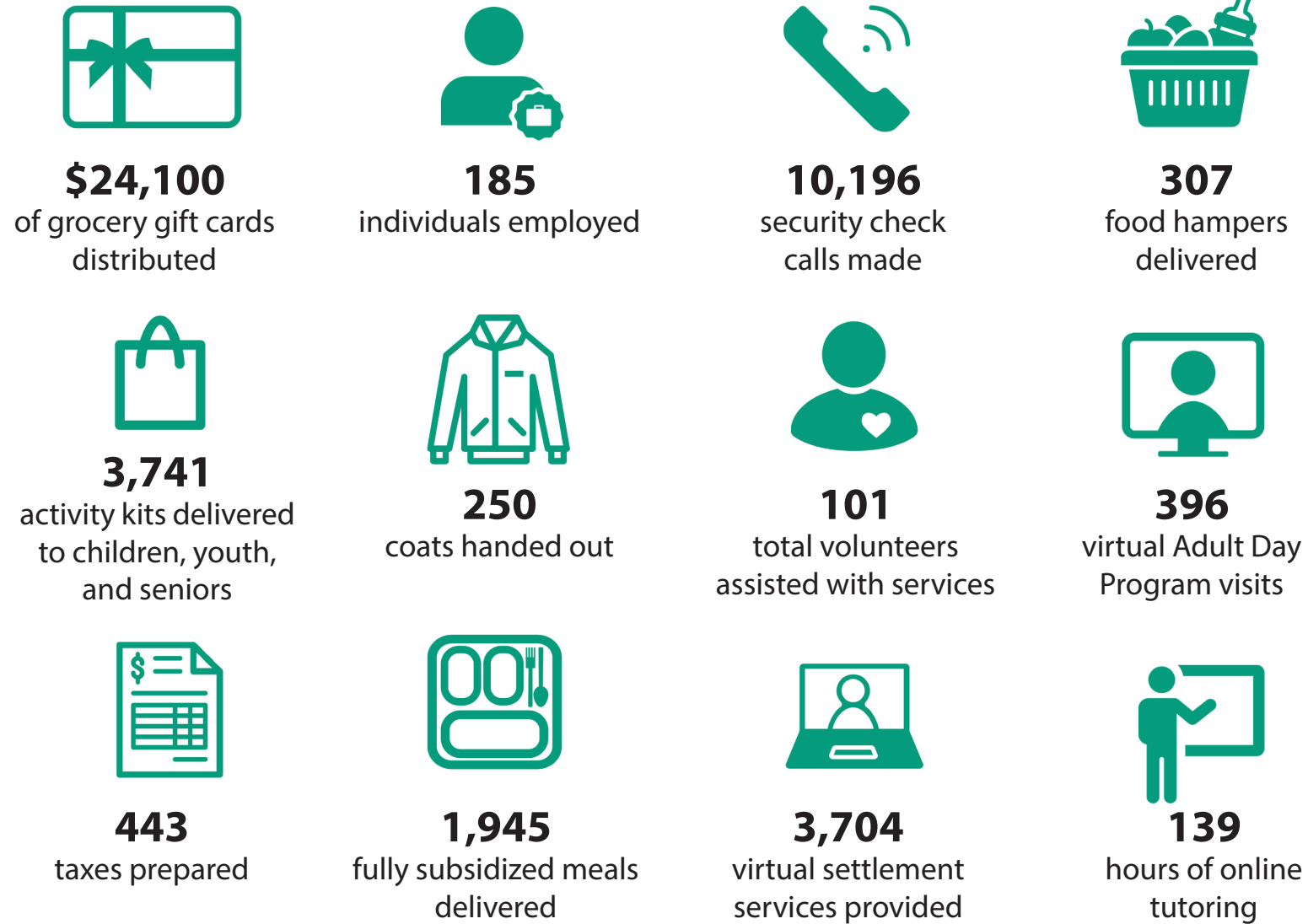
On September 4, 2020, SECC gave away free hand sanitizer to families.



Staff began working from home on March 18, 2020 and quickly adapted to providing services online.

Thank you for the love and support that you have given me. You are truly one of a kind. You have touched me from the bottom of my heart.

From April 1, 2020 - March 31, 2021 here's what we were able to accomplish with your help:



*Our heartfelt thanks to Hydro One Networks Inc., Leamington United Mennonite Church, Lions Club of Leamington, Local Health Integration Network (LHIN), Municipal Retirees Organization Ontario (MROO), North Leamington United Mennonite Church, Ontario Community Support Association (OCSA), RIJK ZWAAN Canada Ltd., The Rotary Club of Leamington, Uni-Fab, United Way - Call Assurance Program, Windsor-Essex Seniors Call Assurance Program (WESCAP), WindsorEssex Community Foundation (WECF), and numerous private supporters for providing us with additional funding to offer services to help our clients handle the COVID-19 pandemic.



Since April 6, 2020, weekly Activity Kits have been delivered to children, youth, and seniors at their homes.



Children & Youth Services launched the Snack Attack Program on January 20, 2021. Participants were instructed how to prepare a number of foods.

Receiving the activity kits makes them feel very special. Thanks for all you do, we really appreciate it!



On June 22, 2020, a door-to-door graduation took place for graduates of the Level 4 Language Instruction for Newcomers to Canada.

Mission

Helping people. Improving lives.

Vision

To build a stronger community one person at a time.

Values

People. We put them first.

Integrity. We do the right thing.

Inclusivity. We welcome everyone.

Compassion. We care.

SECC has identified four strategic priorities for the 2021-2022 year. Here's what we'll be continuing to work on while providing services to our community:

Diversity, Equity, & Inclusion

Goal: To ensure SECC's culture and practices are reflective of our community, and that our services are safe, culturally competent, and accessible to all.

Technology & Innovation

Goal: To implement technology and innovative practices that advance the mission of SECC while creating efficiencies in client service, internal operational practices, and increasing access to programs.

Working & Leading with Purpose

Goal: To ensure that SECC's internal practices, systems, and support activities contribute to the organization's on-going work and long-term sustainability.

Client Service

Goal: To ensure excellent, accessible, holistic, client-centred service.

How You Can Help:



Donate



Volunteer

Visit secc.on.ca or call 519-326-8629 for more information on how to get involved.

Funding Partners:



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada



Ontario Health West



United Way
Centraide
Windsor-Essex County



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